

# Licensing Act 2003

## Premises Licence



Environmental Health & Trading Standards  
Licensing Unit  
Hub 2, 3rd Floor  
PO Box 64529  
London, SE1P 5LX

Premises licence number

849572

### Part 1 - Premises details

<b>Postal address of premises, or if none, ordnance survey map reference or description</b>	
Hawker House Canada Water Retail Park Surrey Quays Road	
Ordnance survey map reference (if applicable): 179182535688	
<b>Post town</b> London	<b>Post code</b> SE16 2XU
<b>Telephone number</b>	

**Where the licence is time limited the dates 1/10/2015-1/10/2016**

#### Licensable activities authorised by the licence

Recorded Music - Indoors  
Late Night Refreshment - Indoors and outdoors  
Sale by retail of alcohol to be consumed on premises  
Sale by retail of alcohol to be consumed off premises

#### The opening hours of the premises

For any non standard timings see **Annex 2**

Monday	10:00 - 01:00
Tuesday	10:00 - 01:00
Wednesday	10:00 - 01:00
Thursday	10:00 - 01:00
Friday	10:00 - 01:00
Saturday	10:00 - 01:00
Sunday	10:00 - 23:30

#### Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

Sale by retail of alcohol to be consumed on premises  
Sale by retail of alcohol to be consumed off premises

#### The times the licence authorises the carrying out of licensable activities

For any non standard timings see Annex 2 of the full premises licence

**Recorded Music - Indoors**

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

**Late Night Refreshment - Indoors and outdoors**

Monday	23:00 - 00:30
Tuesday	23:00 - 00:30
Wednesday	23:00 - 00:30
Thursday	23:00 - 00:30
Friday	23:00 - 00:30
Saturday	23:00 - 00:30

**Sale by retail of alcohol to be consumed on premises**

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

**Sale by retail of alcohol to be consumed off premises**

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

## Part 2

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

New London Markets Ltd



**Registered number of holder, for example company number, charity number (where applicable)**



**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Jihong Park



**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Licence No.:

Authority:



Licence Issue date 29/09/2015

Head of Regulatory Services  
Hub 2, 3rd Floor  
PO Box 64529  
London, SE1P 5LX  
020 7525 5748  
[licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

## **Annex 1 - Mandatory conditions**

**100** No supply of alcohol may be made under the Premises Licence -

- (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

**101** Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

**485** (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –

(a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

**487** The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

**488** (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark; or
- (b) an ultraviolet feature.

**489** The responsible person shall ensure that -

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

(i) Beer or cider: 1/2 pint;

(ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) Still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available,

**491** 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula  $P = D + (D \times V)$ , where-

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –

(i) the holder of the premises licence:

(ii) the designated premises supervisor (if any) in respect of such a licence; or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;

(2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## **Annex 2 - Conditions consistent with the operating Schedule**

**288** That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence.

**289** That all CCTV footage shall be kept for a period of 31 days and shall be made immediately available to officers of the police and the council on request.

**293** That all staff shall be given training in recognising the signs and symptoms of drug use and supply and will be instructed to be vigilant in respect of drug use and supply at the premises at all times. Should a staff member observe possible drug related / suspicious behaviour they are to report it to the duty manager immediately.

**340** That substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.

**341** That no licensable activities are to take place in any external area of the premises after 23:00 hours.

**342** That an adequate number of SIA registered door supervisors will be employed at the entrance of the premises to monitor admissions to and departures from the premises. SIA registered door supervisors will be employed at other key internal management control points as necessary for the purposes of security, protection, screening and dealing with conflict.

**343** That clearly legible crime prevention notices will be prominently displayed where they can easily be seen and read by customers to provide relevant crime prevention information to customers as deemed appropriate by management in consultation with the police.

**344** That the premises' opening and closing times will be prominently displayed where they can easily be seen and read by customers.

**345** That the premises' management shall undertake regular checks at the closest noise sensitive location(s) to the premises to monitor the sound level of entertainment when entertainment of any kind is being provided, and staff shall ensure that the sound level of the entertainment does not cause a public nuisance in the vicinity of the noise sensitive locations visited. A written record of such checks shall be kept and shall contain details of: the time, date and location of each check, the person who undertook the check and any actions taken as a result of the check. Each check shall be signed off in the record by the person who made the check. The record shall be kept / be accessible at the premises and be made available to officers of the council or police on request.

**346** That a dispersal policy aimed at encouraging customers to leave the premises quickly and in a quiet and orderly manner shall be established and be implemented when the premises are in use.

**347** That clearly legible notices shall be prominently displayed where they can easily be seen and read by customers requesting to the effect that patrons leave the area in a quiet and orderly manner.

**348** That an incident log book / incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:

- Instances of anti-social or disorderly behaviour
- Seizure of drugs or weapons
- Calls to the police or fire brigade
- Any complaints received

- Ejections of people from the premises
- Visits to the premises by the local authority, police or fire brigade
- Refused sales of alcohol
- Any malfunction in respect of the CCTV system, searching equipment or scanning equipment
- All crimes reported
- Any other relevant incidents

The incident book / incident recording system shall record the time, date, location and description of each incident, the printed and signed name of the person reporting the incident and any action taken in respect of the incident. The incident book / incident recording system shall be available / be accessible at the premises at all times that the premises are in use in accordance with this licence and shall be made available to officers of the council, police or fire brigade on request.

**349** That the premises shall be operated in accordance with the recommendations of the noise impact assessment submitted on application for this licence, and with the Visitor Management Strategy that is appendix D of the noise impact assessment. A copy of the noise impact assessment shall be kept at the premises and be made available to council and police officers on request.

**350** That the premises shall be operated in accordance with the London Union Operation Procedures manual as submitted on application for this licence. A copy of the London Union Operation Procedures shall be kept at the premises and be made available to council and police officers on request.

**351** That when queues occur, customers shall be required to stand in the designated queuing area and will be informed by staff how long their wait may be. Staff will also advise queuing customers to queue in a quiet and orderly manner.

**352** That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers informing customers that searches may be a requirement of entry.

**353** That any searches undertaken must be undertaken by the consent of the person being searched. Details of any person refusing a search must be recorded in the incident log. Door supervisors shall not conduct body searches on someone of the opposite sex. If no female door supervisor is available, and a male door supervisor believes it necessary to search a woman, searches must be restricted to bags or outside pockets. Door supervisors are not to put their hands in a handbag, or to empty it themselves, this must be done by the owner of the bag. Any instances of the seizure of items thought to be weapons or drugs will be recorded in the incident log as per the London Union Operation Procedures manual.

**354** That the toilets at the premises will be monitored on a regular basis by staff. All such monitoring shall be recorded in a log and any drug related activity discovered as a result of such monitoring will be recorded in the log. All drug related incidents must be recorded in the incident log.

**355** That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers stating to the effect that a zero tolerance policy towards drug use and supply is undertaken at the premises.

**356** That delivery and collection times shall not take place late at night or early in the morning.

**357** That refuse and recyclable waste shall be stored in a designated refuse storage area until it is due to be collected. Immediately prior to collection, refuse will be taken out ready for collection. Bins must be brought back to the designated refuse storage area immediately after refuse has been collected.

**427** That clearly legible notices shall be prominently displayed where they can easily be seen and read by customers requesting to the effect that patrons respect the needs of local residents and use the area quietly.

**4AA** That a challenge 25 scheme shall be maintained at the premises requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase alcohol, provides valid photographic identification proving that the customer is at least 18 old. Valid photographic identification is composed of a UK/EU driving licence, passport, UK armed services ID card and any Proof of Age Standards Scheme (PASS) accredited card.

**4AC** Clearly legible signage shall be prominently displayed where it can easily be seen and read by customers informing customers that a challenge 25 policy is in operation at the premises.





#### **Annex 4 - Plans - Attached**

Licence No. 849572

Plan No. 02/002, 02/003

Plan Date Aug 2015

# Licensing Act 2003

## Premises Licence



Regulatory Services  
Licensing Unit  
Hub 1, 3rd Floor  
PO Box 64529  
London, SE1P 5LX

Premises licence number

851845

### Part 1 - Premises details

<b>Postal address of premises, or if none, ordnance survey map reference or description</b>	
London Union Canada Water Retail Park Surrey Quays Road	
Ordnance survey map reference (if applicable): 179182535688	
<b>Post town</b> London	<b>Post code</b> SE16 7LL
<b>Telephone number</b>	

<b>Where the licence is time limited the dates</b> 02 October 2016 to 30 November 2017
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<b>Licensable activities authorised by the licence</b>  Recorded Music - Indoors Late Night Refreshment - Indoors and outdoors Sale by retail of alcohol to be consumed on premises Sale by retail of alcohol to be consumed off premises
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<b>The opening hours of the premises</b> For any non standard timings see <b>Annex 2</b>	
Monday	10:00 - 01:00
Tuesday	10:00 - 01:00
Wednesday	10:00 - 01:00
Thursday	10:00 - 01:00
Friday	10:00 - 01:00
Saturday	10:00 - 01:00
Sunday	10:00 - 23:30

<b>Where the licence authorises supplies of alcohol whether these are on and/ or off supplies</b> Sale by retail of alcohol to be consumed on premises Sale by retail of alcohol to be consumed off premises
--

**The times the licence authorises the carrying out of licensable activities**

For any non standard timings see Annex 2 of the full premises licence

**Recorded Music - Indoors**

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

**Late Night Refreshment - Indoors and outdoors**

Monday	23:00 - 00:30
Tuesday	23:00 - 00:30
Wednesday	23:00 - 00:30
Thursday	23:00 - 00:30
Friday	23:00 - 00:30
Saturday	23:00 - 00:30

**Sale by retail of alcohol to be consumed on premises**

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

**Sale by retail of alcohol to be consumed off premises**

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

New London Markets Ltd

[REDACTED]

**Registered number of holder, for example company number, charity number (where applicable)**

[REDACTED]

**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Jihong Park

[REDACTED]

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Licence No.:

Authority:

[REDACTED]

Licence Issue date 20/05/2016

Head of Regulatory Services  
Hub 2, 3rd Floor  
PO Box 64529  
London, SE1P 5LX  
020 7525 5748  
licensing@southwark.gov.uk

## **Annex 1 - Mandatory conditions**

**100** No supply of alcohol may be made under the Premises Licence -

- (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

**101** Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

**485** (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -

(a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

**487** The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

**488** (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol,

identification bearing their photograph, date of birth and either

- (a) a holographic mark; or
- (b) an ultraviolet feature.

**489** The responsible person shall ensure that -

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

- (i) Beer or cider: 1/2 pint;
- (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) Still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available,

**491** 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V),$$

where-

- (i) P is the permitted price,
  - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
  - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence;
  - (ii) the designated premises supervisor (if any) in respect of such a licence; or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;
- (2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.



## **Annex 2 - Conditions consistent with the operating Schedule**

**288** That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence.

**289** That all CCTV footage shall be kept for a period of 31 days and shall be made immediately available to officers of the police and the council on request.

**293** That all staff shall be given training in recognising the signs and symptoms of drug use and supply and will be instructed to be vigilant in respect of drug use and supply at the premises at all times. Should a staff member observe possible drug related / suspicious behaviour they are to report it to the duty manager immediately.

**340** That substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.

**341** That no licensable activities are to take place in any external area of the premises after 23:00 hours.

**342** That an adequate number of SIA registered door supervisors will be employed at the entrance of the premises to monitor admissions to and departures from the premises. SIA registered door supervisors will be employed at other key internal management control points as necessary for the purposes of security, protection, screening and dealing with conflict.

**343** That clearly legible crime prevention notices will be prominently displayed where they can easily be seen and read by customers to provide relevant crime prevention information to customers as deemed appropriate by management in consultation with the police.

**344** That the premises' opening and closing times will be prominently displayed where they can easily be seen and read by customers.

**345** That the premises' management shall undertake regular checks at the closest noise sensitive location(s) to the premises to monitor the sound level of entertainment when entertainment of any kind is being provided, and staff shall ensure that the sound level of the entertainment does not cause a public nuisance in the vicinity of the noise sensitive locations visited. A written record of such checks shall be kept and shall contain details of: the time, date and location of each check, the person who undertook the check and any actions taken as a result of the check. Each check shall be signed off in the record by the person who made the check. The record shall be kept / be accessible at the premises and be made available to officers of the council or police on request.

**346** That a dispersal policy shall be established, and be implemented when the premises are in use, aimed at encouraging customers to leave the premises quickly and in a quiet and orderly manner.

**347** That clearly legible notices shall be prominently displayed where they can easily be seen and read by customers requesting to the effect that patrons respect the needs of local residents and use the area quietly.

**348** That an incident log book / incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:

- Instances of anti-social or disorderly behaviour
- Seizure of drugs or weapons
- Calls to the police or fire brigade
- Any complaints received
- Ejections of people from the premises
- Visits to the premises by the local authority, police or fire brigade
- Refused sales of alcohol
- Any malfunction in respect of the CCTV system, searching equipment or scanning equipment
- All crimes reported
- Any other relevant incidents

The incident book / incident recording system shall record the time, date, location and description of each incident, the printed and signed name of the person reporting the incident and any action taken in respect of the incident. The incident book / incident recording system shall be available / be accessible at the premises at all times that the premises are in use in accordance with this licence and shall be made available to officers of the council, police or fire brigade on request.

**349** That the premises shall be operated in accordance with the recommendations of the noise impact assessment submitted on application for this licence, and with the Visitor Management Strategy that is appendix D of the noise impact assessment. A copy of the noise impact assessment shall be kept at the premises and be made available to council and police officers on request.

**350** That the premises shall be operated in accordance with the London Union Operation Procedures manual as submitted on application for this licence. A copy of the London Union Operation Procedures shall be kept at the premises and be made available to council and police officers on request.

**351** That when queues occur, customers shall be required to stand in the designated queuing area and will be informed by staff how long their wait may be. Staff will also advise queuing customers to queue in a quiet and orderly manner.

**352** That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers informing customers that searches may be a requirement of entry.

**353** That any searches undertaken must be undertaken with the consent of the person being searched. Details of any person refusing a search must be recorded in the incident log. Door supervisors shall not conduct body searches on someone of the opposite sex. If no female door supervisor is available, and a male door supervisor believes it necessary to search a woman, searches must be restricted to bags or outside pockets. Door supervisors are not to put their hands in a handbag, or to empty it themselves, this must be done by the owner of the bag. Any instances of the seizure of items thought to be weapons or drugs will be recorded in the incident log as per the London Union Operation Procedures manual.

**354** That the toilets at the premises will be monitored on a regular basis by staff. All such monitoring shall be recorded in a log and any drug related activity discovered as a result of such monitoring will be recorded in the log. All drug related incidents must be recorded in the incident log.

**355** That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers stating to the effect that a zero tolerance policy towards drug use and supply is undertaken at the premises.

**356** That delivery and collection times shall not take place late at night or early in the morning.

**357** That refuse and recyclable waste shall be stored in a designated refuse storage area until it is due to be collected. Immediately prior to collection, refuse will be taken out ready for collection. Bins must be brought back to the designated refuse storage area immediately after refuse has been collected.

**4AA** That a challenge 25 scheme shall be maintained at the premises requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase alcohol, provides valid photographic identification proving that the customer is at least 18 old. Valid photographic identification is composed of a UK/EU driving licence, passport, UK armed services ID card and any Proof of Age Standards Scheme (PASS) accredited card.

**427** Clearly legible signage shall be prominently displayed where it can easily be seen and read by customers informing customers that a challenge 25 policy is in operation at the premises.

**Annex 3 - Conditions attached after a hearing by the licensing authority**

#### **Annex 4 - Plans - Attached**

Licence No. 851845

Plan No. 02/002,02/003

Plan Date August 2015

# Licensing Act 2003 Premises Licence



Regulatory Services  
Licensing Unit  
Hub 1, 3rd Floor  
PO Box 64529  
London, SE1P 5LX

Premises licence number

860156

## Part 1 - Premises details

<b>Postal address of premises, or if none, ordnance survey map reference or description</b>	
Hawker House Canada Water Retail Park Surrey Quays Road  Ordnance survey map reference (if applicable): 179182535688	
<b>Post town</b> London	<b>Post code</b> SE16 7LL
<b>Telephone number</b>	

<b>Where the licence is time limited the dates</b> 1 <sup>st</sup> December 2017 – 30 <sup>th</sup> November 2018
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<b>Licensable activities authorised by the licence</b>  Recorded Music - Indoors Late Night Refreshment - Indoors and outdoors Sale by retail of alcohol to be consumed on premises
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<b>The opening hours of the premises</b> For any non standard timings see <b>Annex 2</b>	
Monday	10:00 - 01:00
Tuesday	10:00 - 01:00
Wednesday	10:00 - 01:00
Thursday	10:00 - 01:00
Friday	10:00 - 01:00
Saturday	10:00 - 01:00
Sunday	10:00 - 23:30

<b>Where the licence authorises supplies of alcohol whether these are on and/ or off supplies</b> Sale by retail of alcohol to be consumed on premises
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<b>The times the licence authorises the carrying out of licensable activities</b> For any non standard timings see Annex 2 of the full premises licence	
<b>Recorded Music - Indoors</b>	
Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30

Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

**Late Night Refreshment - Indoors and outdoors**

Monday	23:00 - 00:30
Tuesday	23:00 - 00:30
Wednesday	23:00 - 00:30
Thursday	23:00 - 00:30
Friday	23:00 - 00:30
Saturday	23:00 - 00:30

**Sale by retail of alcohol to be consumed on premises**

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 00:30
Friday	10:00 - 00:30
Saturday	10:00 - 00:30
Sunday	10:00 - 23:00

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Registered number of holder, for example company number, charity number (where applicable)**

[REDACTED]

**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Jihong Park

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Licence No.: [REDACTED]

Authority: [REDACTED]

Licence Issue date: 16/10/2017

[REDACTED]  
Head of Regulatory Services  
Hub 1, 3rd Floor  
PO Box 64529  
London, SE1P 5LX  
020 7525 5748  
licensing@southwark.gov.uk



## **Annex 1 - Mandatory conditions**

**100** No supply of alcohol may be made under the Premises Licence -

- (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

**101** Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

**485** (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises -

- (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -
  - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
  - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

**487** The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

**488** (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark; or
- (b) an ultraviolet feature.

**489** The responsible person shall ensure that -

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

- (i) Beer or cider: 1/2 pint;
- (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) Still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available,

**491** 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V),$$

where-

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –
  - (i) the holder of the premises licence;
  - (ii) the designated premises supervisor (if any) in respect of such a licence; or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;

(2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## **Annex 2 - Conditions consistent with the operating Schedule**

**288** That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence.

**289** That all CCTV footage shall be kept for a period of 31 days and shall be made immediately available to officers of the police and the council on request.

**293** That all staff shall be given training in recognising the signs and symptoms of drug use and supply and will be instructed to be vigilant in respect of drug use and supply at the premises at all times. Should a staff member observe possible drug related / suspicious behaviour they are to report it to the duty manager immediately.

**340** That substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.

**341** That no licensable activities are to take place in any external area of the premises after 23:00 hours.

**342** That an adequate number of SIA registered door supervisors will be employed at the entrance of the premises to monitor admissions to and departures from the premises. SIA registered door supervisors will be employed at other key internal management control points as necessary for the purposes of security, protection, screening and dealing with conflict.

**343** That clearly legible crime prevention notices will be prominently displayed where they can easily be seen and read by customers to provide relevant crime prevention information to customers as deemed appropriate by management in consultation with the police.

**344** That the premises' opening and closing times will be prominently displayed where they can easily be seen and read by customers.

**345** That the premises' management shall undertake regular checks at the closest noise sensitive location(s) to the premises to monitor the sound level of entertainment when entertainment of any kind is being provided, and staff shall ensure that the sound level of the entertainment does not cause a public nuisance in the vicinity of the noise sensitive locations visited. A written record of such checks shall be kept and shall contain details of: the time, date and location of each check, the person who undertook the check and any actions taken as a result of the check. Each check shall be signed off in the record by the person who made the check. The record shall be kept / be accessible at the premises and be made available to officers of the council or police on request.

**346** That a dispersal policy shall be established, and be implemented when the premises are in use, aimed at encouraging customers to leave the premises quickly and in a quiet and orderly manner.

**347** That clearly legible notices shall be prominently displayed where they can easily be seen and read by customers requesting to the effect that patrons respect the needs of local residents and use the area quietly.

**348** That an incident log book / incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:

- Instances of anti-social or disorderly behaviour
- Seizure of drugs or weapons
- Calls to the police or fire brigade
- Any complaints received
- Ejections of people from the premises
- Visits to the premises by the local authority, police or fire brigade
- Refused sales of alcohol
- Any malfunction in respect of the CCTV system, searching equipment or scanning equipment
- All crimes reported
- Any other relevant incidents

The incident book / incident recording system shall record the time, date, location and description of each incident, the printed and signed name of the person reporting the incident and any action taken in respect of the incident. The incident book / incident recording system shall be available / be accessible at the premises at all times that the premises are in use in accordance with this licence and shall be made available to officers of the council, police or fire brigade on request.

**349** That the premises shall be operated in accordance with the recommendations of the noise impact assessment submitted on application for this licence, and with the Visitor Management Strategy that is appendix D of the noise impact assessment. A copy of the noise impact assessment shall be kept at the premises and be made available to council and police officers on request.

**350** That the premises shall be operated in accordance with the London Union Operation Procedures manual as submitted on application for this licence. A copy of the London Union Operation Procedures shall be kept at the premises and be made available to council and police officers on request.

**351** That when queues occur, customers shall be required to stand in the designated queuing area and will be informed by staff how long their wait may be. Staff will also advise queuing customers to queue in a quiet and orderly manner.

**352** That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers informing customers that searches may be a requirement of entry.

**353** That any searches undertaken must be undertaken with the consent of the person being searched. Details of any person refusing a search must be recorded in the incident log. Door supervisors shall not conduct body searches on someone of the opposite sex. If no female door supervisor is available, and a male door supervisor believes it necessary to search a woman, searches must be restricted to bags or outside pockets. Door supervisors are not to put their hands in a handbag, or to empty it themselves, this must be done by the owner of the bag. Any instances of the seizure of items thought to be weapons or drugs will be recorded in the incident log as per the London Union Operation Procedures manual.

**354** That the toilets at the premises will be monitored on a regular basis by staff. All such monitoring shall be recorded in a log and any drug related activity discovered as a result of such monitoring will be recorded in the log. All drug related incidents must be recorded in the incident log.

**355** That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers stating to the effect that a zero tolerance policy towards drug use and supply is undertaken at the premises.

**356** That delivery and collection times shall not take place late at night or early in the morning.

**357** That refuse and recyclable waste shall be stored in a designated refuse storage area until it is due to be collected. Immediately prior to collection, refuse will be taken out ready for collection. Bins must be brought back to the designated refuse storage area immediately after refuse has been collected.

**4AA** That a challenge 25 scheme shall be maintained at the premises requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase alcohol, provides valid photographic identification proving that the customer is at least 18 old. Valid photographic identification is composed of a UK/EU driving licence, passport, UK armed services ID card and any Proof of Age Standards Scheme (PASS) accredited card.

**427** Clearly legible signage shall be prominently displayed where it can easily be seen and read by customers informing customers that a challenge 25 policy is in operation at the premises.

### **Annex 3 - Conditions attached after a hearing by the licensing authority**

**840** That there shall be no off sales at any time.

**841** That a dedicated telephone and email address for management of the premises be displayed.

**842** That the premises shall host quarterly residents meetings with at least one meeting held in advance of the operation of the premises so that any issues relating to the premises' operation can be aired and responded to by the licence holder. The date and time of such meetings must be publicised on the premises' website

**843** That the premises shall sign up to the Southwark Women's Safety Charter.

**844** That the dispersal policy within the London Union Operational Procedures be amended at paragraph 7.4 to read: "During busy periods, SIA/Marshalls will remain on duty for 30 minutes after the venue has closed."

**845** That the dispersal policy be amended at paragraph 7.6 to read: "Any music shall be subject to a "wind down" 30 minutes before the terminal hour."

**846** That no drinking receptacles will be removed from the premises.

**847** That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers at all exits / entrances at the premises and in all external areas of the premises requesting to the effect that customers leave the premises in a quiet and orderly manner with respect for local residents.

**848** That SIA / marshals in high visibility vests, outside the premises, shall have clearly legible signage directing patrons away from the premises.

**849** That marshals in high visibility vests shall sweep immediately outside and around the premises checking for rubbish/waste on an hourly basis after 21:00.

**850** That taxis shall be directed to pick up and drop off patrons at the Jurassic Gate, Surrey Quays Road.

**851** That delivery and collection times in addition to waste collection shall not take place between the hours of 20:00 and 08:00.

#### **Annex 4 - Plans - Attached**

Licence No. 860156

Plan No. 01/004  
02/002

Plan Date August 2015